

Results Framework

Number	Expected programme results	Indicator	Source of verification	Disaggregation
Programme Objective	Civil society and active citizenship strengthened and vulnerable groups empowered	Number of people engaged in civil society or- organisation activities	Attendance sheets, Petition signatures, Meeting minutes	Gender Ethnicity: Roma/ other Age: youth (15–29), adult (30+)
Outcome 1	Increased citizen participation in civic activities	Number of people participating in consultations with a public decision-making body	Minutes from consultations/ meetings, Attendance sheets	Gender Ethnicity: Roma/ other Age: youth (15–29), adult (30+)
		Number of people with increased awareness on citizen participation, democratic principles and values	Post-education questionnaire	Ethnicity: Roma/ other Age: youth (15–29), adult (30+)
Output 1.1	Citizens involved in public policy decision-making at national and local levels	Number of CSOs consulting citizens in public policy decision making	Minutes from consultations/ meetings, Partnership agreements between CSOs and public/private institutions	
		Number of CSOs systematically working in partnership with public institutions	Minutes from consultations/ meetings, Partnership agreements/ declarations between CSOs and public institutions	
Output 1.2	Citizens mobilised to be engaged in civil society activities	Number of CSOs engaging citizens in community or civil society activities	Attendance sheets, Qualified estimates, National/ local media coverage	
		Number of new events and initiatives engaging citizens in community or civil society activities	Attendance sheets, Qualified estimates, National/ local media coverage	
Output 1.3	Citizens and decision makers trained in citizen participation	Number of citizens trained in citizen participation, democratic principles and values	Course syllabus, Attendance sheets, Feedback questionnaire, Certificates	Gender Ethnicity: Roma/ other Age: youth (15–29), adult (30+)
		Number of public decision makers trained in citizen participation, democratic principles and values	Course syllabus, Attendance sheets, Feedback questionnaire	Gender Ethnicity: Roma/ other

Number	Expected programme results	Indicator	Source of verification	Disaggregation
Outcome 2	Strengthened civil society advocacy and watchdog role	Number of local policies and regulations influenced by CSO input	Formal responses, acknowledgement of input to consultations, Informal feedback, Survey responses, Documents of local policies and regulations, CSO policy submissions, Operational guidelines, Judicial decisions	
		Number of national policies and laws influenced by CSO input	Formal responses, acknowledgement of input to consultations, Informal feedback, Survey responses, National policy documents and regulations, operational guidelines, judicial decisions	
		Number of public institutions newly engaged in dialogue with CSO	Minutes from consultations, Declaration of interest	
		Number of supported CSOs using evidence/research to support their advocacy and policy work	Resources (data/research/survey results)	
Output 2.1	CSOs monitor the transparency and accountability of public institutions	Number of CSOs engaged in monitoring public institutions	CSO strategic plans/reports, Minutes from meetings	
		Number of legal actions on transparency and good governance filed/lodged by CSOs	CSO strategic plans/reports, Minutes from meetings, Court records, CSO policy submissions	
Output 2.2	Support to CSOs to carry out research, expert analysis and secondary data analysis	Number of CSOs supported to conduct research reinforcing their advocacy work	Resources (data/research/survey results), copies of research findings	
Output 2.3	Advocacy campaigns conducted	Number of CSOs engaged in advocacy	CSO strategic plans/reports, Minutes from meetings, Attendance sheets	
		Number of advocacy campaigns carried out	Campaigns material (video spots, leaflets,...), Media coverage	Campaign focus: Human rights, Gender, Environment
Output 2.4	Implementation of international human rights standards promoted	Number of cases of human rights violations and discrimination filed/lodged	Reports covering human rights violation and discrimination, copies of cases filed/lodged, acknowledgement of cases	Cases with gender or Roma/other focus
		Number of strategic litigation cases supported	CSO strategic plans/reports	

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Outcome 3	Vulnerable groups empowered	Number of public/private sector entities with improved strategies for vulnerable groups	Project promoters' records	
		Number of vulnerable individuals reached by empowerment measures	Project Promoters' records, Survey responses, Internal registry / statistics, Case studies	Gender Ethnicity: Roma/ other Age: youth (15–29), adult (30+)
Output 3.1	Members of vulnerable groups mobilised to advocate for their needs/the needs of their communities	Number of vulnerable individuals trained in advocacy	Course syllabus, Attendance sheets, Feedback questionnaire, Certificates	Gender Ethnicity: Roma/ other Age: youth (15–29), adult (30+)
Output 3.2	Innovative (new or improved) methods and approaches addressing the needs of vulnerable groups implemented	Number of innovative methods developed to address the needs of vulnerable groups	Methodology, Strategies, Regulations/ Instructions	
Output 3.3	CSOs promote inclusion and awareness of vulnerable groups at local level	Number of CSOs systematically gathering opinions and needs of vulnerable groups	Minutes from consultations, Survey responses	
		Number of partnerships between CSOs and public institutions and/or employers focused on improving empowerment measures toward vulnerable groups	Partnerships agreements/ declarations, Memoranda of understanding	
Output 3.4	Research on the current situation, needs, solutions, good practices in relation to vulnerable groups conducted	Number of CSOs conducting research, analysis and data collection with the aim to improve their support to vulnerable groups	Resources (data/research/survey results)	
Outcome 4	Increased support for civic education and media literacy	Number of institutions providing improved civic and media education	Course syllabus, Attendance sheets	
		Percentage of the target group with favourable attitude to democracy and human rights	Survey responses	Gender Ethnicity: Roma/ other Age: youth (15–29), adult (30+)
Output 4.1	Civic education provided in schools by CSOs	Number of CSOs providing civic education in schools (formal education)	Course syllabus, Attendance sheets, Feedback questionnaire	Region
		Number of youth trained in civic rights	Course syllabus, Attendance sheets, Feedback questionnaire, Certificates	Gender Ethnicity: Roma/ other
Output 4.2	Media literacy education in schools by CSOs supported	Number of CSOs providing media education in schools	Course syllabus, Attendance sheets, Feedback questionnaire	
		Number of youth trained in media literacy	Course syllabus, Attendance sheets, Feedback questionnaire, Certificates	

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Output 4.3	Reinforced informal civic education and media literacy to strengthen democratic culture	Number of CSOs providing informal civic education or media literacy	Course syllabus, Attendance sheets, Feedback questionnaire	Region
Output 4.4	Counter hate speech and strategic communication to curb hate speech and negative stereotypes supported	Number of counter hate speech and anti-discrimination campaigns conducted	Project Promoters' records, Audio/video/print material produced as part of the campaign, media coverage	Campaign focus: # gender # ethnicity (Roma) # human rights # other
Output 4.5	CSO support provided to informal groups working on democratic culture and participation	Number of informal groups supported	Minutes of consultancies/ meetings, Records of joint events	Region
Outcome 5	Increased capacity and sustainability of the civil society sector and individual CSOs	Number of CSOs using an M&E system for their work	Project Promoter's records	
		Number of CSOs with transparent and accountable governance	Audit/evaluation reports	
		Number of initiatives implemented through partnerships between CSOs and public/private entities	Partnerships agreements, Memoranda of understanding etc.	
		Number of innovative joint initiatives conducted by CSOs in collaboration with other CSOs	Partnerships agreements, Memoranda of understanding etc., Annual reports	
		Number of national policies and laws related to the enabling environment for CSOs influenced	Formal responses, acknowledgement of input to consultations, Informal feedback, Survey responses	
Output 5.1	Cooperation among CSOs and with public/private entities supported	Number of CSOs that become members of civil society networks/platforms/ coalitions	Memorandum (Agreement) of networks / platforms / coalitions, network membership lists	
		Number of partnerships between CSOs and public/private sector entities	Partnerships agreements, Memoranda of understanding etc.	
		Number of partnerships between established and less-experienced CSOs	Partnerships agreements, Memoranda of understanding etc.	CSO Roma focus
Output 5.2	Campaigns for improving enabling environment for CSOs conducted	Number of campaigns to improve environment for CSOs carried out	Media coverage, Campaigns material (video spots, leaflets,...)	
		Number of people reached by awareness campaigns on the role of CSOs	Qualified estimates, Survey responses, Media coverage, Campaigns material (video spots, leaflets,...)	

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Output 5.3	Capacity building provided to CSOs	Number of CSO leaders trained	Attendance sheets	Gender Ethnicity: Roma/ other Age: youth (15–29), adult (30+)
		Number of CSOs participating in capacity building initiatives funded by the programme	Certificates, Attendance sheets, Updated internal strategic documents	Type of learning initiative, CSO Roma focus
		Number of experts trained in advocacy work	Project Promoters' records, Attendance sheets	Gender Ethnicity: Roma/ other Age: youth (15–29), adult(30+)
Output 5.4	CSO strategies to engage citizens in civil society activities developed	Number of CSOs with new or updated plans to engage their constituents	Copies of engagement plans	
Bilateral outcome	Enhanced collaboration between beneficiary and donor state entities involved in the programme.	Level of satisfaction with the partnership	Survey results	State type
		Level of trust between cooperating entities in Beneficiary States and Donor States		
		Share of cooperating organisations that apply knowledge acquired from bilateral partnership		
		Share of participants in bilateral initiatives funded by the ACF bilateral fund reporting improved knowledge/methods/approaches	Survey responses	
Bilateral output 1	Partnerships between beneficiary and donor state entities supported	Number of projects involving cooperation with a donor project partner	Copies of contracts concluded with Project Promoters, Partnership agreements between Project Promoters and project partners	Donor State
		Number of training courses co-organised by donor state and beneficiary state entities	Project Promoter's records	
Bilateral output 2	Cooperation between beneficiary and donor state entities facilitated through the ACF bilateral fund	Number of bilateral cooperation initiatives funded by the ACF bilateral fund	Copies of contracts concluded with Project Promoters	
		Number of individuals participating in bilateral activities funded by the ACF bilateral fund	Attendance sheets	Donor State, Beneficiary State